

HOUSE RULES & PLAYING RULES

SHARING RESPONSIBILITY

valid from 01/05/2020

Dear golfers,

We have some great news for you: we'll soon be able to welcome you back at our golf course again.

However, we're not yet over the worst of the COVID-19 pandemic, which has affected us all. Some restrictive (but sensible) measures are therefore still needed to protect you, your fellow players, as well as our staff. We are sure you will understand the need for this and will do your best to help us protect everyone concerned.

Above all, we hope that your family and friends are well and that we all make it through the crisis with our health and spirit intact. We would like to take this opportunity to thank you for your loyalty and solidarity throughout these difficult times. Without you as a valued member of our 'golf family', many things wouldn't have been possible.

Take care, Your team from the Bad Kleinkirchheim 18-hole golf course

BEFORE VISITING THE GOLF COURSE

Under no circumstances must you visit our golf course if you or anyone else in your household or immediate environment have symptoms of an infection, flu or cold.



OFFICIAL REGULATIONS

The latest **official laws and regulations** concerning social distancing, public gatherings, frequent hand washing/sanitising, etc. **also apply throughout our golf course**, of course, and must be strictly adhered to as a bare minimum.



ADVANCE RESERVATION NECESSARY

Only persons **who have booked a tee time in advance and received confirmation of it**(online booking system, by email or by phone) are permitted to visit our golf course. **Tee times will not be allocated locally on site**, and the member/guest will be requested to leave the golf course if they do not have one. Please also note that children under the age of 14 are only allowed to play golf on our course if accompanied by a parent/legal guardian. No reservation is needed to use our practice facilities. However, please be aware that the capacity is currently limited to 12 players due to social distancing rules. We therefore recommend checking with our office or pro shop in advance. In any case, you should expect longer waiting times than usual. Range balls may only be used on the driving range. On the other practice areas, (putting/chipping green, etc.), guests must use their own balls.



FLIGHT SIZE/GROUPS

The number of people per **flight is generally limited to 4**. **No group/block bookings** are permitted for the time being. Caddies or other persons **may not accompany the flight**.



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ARRIVAL, PARKING

To avoid groups of people meeting in the car park or at the golf course office (see separate regulation), we recommend that you arrive no earlier than 20 minutes before your tee time. If possible, please leave an extra car width between your vehicle and ones parked next to it.



SANITISER / GLOVES / FACE MASKS

Before entering the clubhouse and any other rooms, please use your own sanitiser or the products provided on site. A face mask must be worn without exception in all indoor areas; gloves are recommended.

ON THE GOLF COURSE / DURING THE ROUND



CADDY ROOM / OUTBUILDING

The caddy room is open to members. However, as in all indoor areas, face masks must be worn, safe distancing rules must be observed, and access by too many people at once must be avoided (only 1 person/20m²). All other outbuildings are closed until further notice.



CLUBHOUSE / OFFICE / PRO SHOP

Our office and pro shop are open. However, in order to protect you and our staff, special safety rules apply, which are also displayed in the entrance area of the clubhouse. These rules must be observed without exception.



SANITARY FACILITIES / CLOAKROOMS

The cloakrooms and sanitary facilities are open and are checked and disinfected by us several times a day. However, we kindly ask that you use our cloakrooms as little as possible (only 1 person/20m²). Particular attention must be paid to hygiene and hand sanitising in the toilet and cloakroom. The showers are closed for the time being.



RESTAURANT / CLUBHOUSE 1st floor

Our restaurant as well as various rooms on the first floor of the clubhouse will remain closed until further notice. Water points on the actual golf course are not available.



STARTERS / COURSE SUPERVISORS / RULE VIOLATIONS

In order to ensure that the playing rules are followed and that all safety measures and recommendations are complied with, our starters and/or the course supervisors are there to support and advise you, but they will also perform strict checks if required. In your own interest and that of your fellow players and club members, please always abide by our rules and the instructions of our staff/helpers. In the event of intentional violations, they are authorised to issue an immediate ban on using the course/facilities. Please be aware that the operator may issue longer bans in the event of gross violations.



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BEFORE YOUR TEE TIME

Arrive **at the first tee at least 5 minutes before your tee time**. This will ensure that there is sufficient distance between flights. Due to the launch intervals of at least 10 minutes, there should only be one flight at a time at Tee 1. Should this not be possible in individual cases, the flight in front must maintain sufficient **physical distance from all persons**.



GOLF CARTS / TROLLEYS

Golf carts are generally allowed, but they **may only be used by one player**. An exception for a second person can only be made if both persons live in the same household. Rental trolleys are available as usual and are disinfected by our staff before use.



TEE TIMES / INTERVAL

For tee times, an **interval of at least 10 minutes must be observed**. This will avoid any undesirable gatherings on the holes and during the round as a whole.



PLAYING THROUGH / SHORTENING / CATCHING UP

The **tee-off sequence must be adhered to** throughout the entire round. **Overtaking/playing through are not allowed under any circumstances, nor is shortening the round**. Should you catch up with the flight ahead of you, the minimum distance must still be maintained. Waiting together on the same tee is not allowed; please wait in a safe area between the last green and the next tee.



SAFE DISTANCE/SAFETY MEASURES DURING THE ROUND

Due to the abundance of free space on a golf course, **it is easy to maintain sufficient distance between people**. A permanent distance of 5m is recommended, **but a minimum distance of 2m must always be kept**. Special care must also be taken to keep a distance of at least 2m between players on the green. **Flagpoles must not be pulled out**. The hole cup is placed in the usual way by the greenkeeper; please remove your ball carefully to protect the edge of the hole. The bunkers do not have to be levelled by the players; **all bunker rakes have been removed**. Thus, balls in the bunker may generally be **repositioned by one club length without penalty**.

Ball washing equipment, trolley/shoe shining/compressed air equipment, etc. **have been removed or must not be used**.



ON 18th GREEN

Please **refrain from hand-shaking and other physical contact**. Do not exchange scorecards, either. **You must leave the 18th green immediately after completing your round**.



THANK YOU & HAVE A SAFE JOURNEY HOME!

We hope that we will soon be able to welcome you again (and say good-bye) in the usual friendly manner in our office, our pro shop and our golf restaurant. But for the time being, we must **kindly ask that you leave the golf course and make your way home as soon as possible after you have completed your round of golf or finished in the office or the pro shop**.

